

Krystal Sarcone, MPH, MPA, PMP

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AREAS OF EXPERTISE

Project and Program Planning, Implementation and Management | Grant & Budget Management | Survey Design & Implementation | Policy Analysis | Human-Centered & Accessible Design | Nonprofit Management | International Logistics | Personnel Management | Contract Management | Health Education | Data Collection | Fiscal Investigation | Process Improvement | Portfolio Management | Needs Assessment | GIS

Language Skills: Native English; Bilingual Spanish; Intermediate Arabic and Portuguese; Elementary ASL, Swahili & French.

GLOBAL REACH

On-Site Field Work: Dominican Republic, Colombia, Nicaragua, Costa Rica, Vietnam, China, Poland, Spain, Hong Kong, Morocco, Tanzania, India, Mexico, Myanmar, Cambodia

Remote Management: Thailand, Nigeria, Lebanon, Burkina Faso, Chad, Cameroon, America Samoa, Puerto Rico

PROFESSIONAL EXPERIENCE

Niterra (formerly NGK Sparkplugs)

2022 – present

Global Lead of Product and Consumer Experience, Medical

- Oversee the lifecycle of product development from ideation through commercialization for four internal projects.
- Conduct clinical due diligence on pipeline, and support product dev and commercialization of portfolio companies.

National Foundation for the Centers for Disease Control and Prevention

2019 – 2022

Senior Program Officer

2021 – 2022

- Manage the full life cycle of a portfolio of 17 globally-focused complex infectious disease-oriented projects totaling over \$18.8M in federal and private funding.
 - Projects span 9 different countries with three serving a global scope.
 - Disease Focus: HIV/AIDS, TB, NTDs, HepB, CCHV, Gonorrhea, Chlamydia, Zika, Lymphatic Filariasis
 - Donors: Emory, University of North Carolina (UNC), University of Georgia (UGA), University of California, Riverside (UCR), the Bill & Melinda Gates Foundation (BMGF), amfAR, GARDP, Hologic, Gilead, FHI360, Margaret Cargill Philanthropic (MACP)
- Drafted, routed, executed, maintained, renewed, and amended agreements/contracts/MOUs across donors, partners, CDC centers/teams, subrecipients, contractors, and vendors.
- Tracked intricate budgets and financial expenditures, monitored cash flow, and prepared donor reports.
- Handled procurement (and international shipping) of scientific and biologic supplies and equipment.
- Recruited, hired, and supervised 6 field staff and monitored performance.
- Governed project files and data across Smartsheet, SharePoint, NetSuite, Salesforce, and ADP.
- Served as SME liaison for Spekit integration and lead the department's Staff Engagement workgroup.

Senior Program Manager

2020 – 2021

- Team leader with managerial oversight of 9 direct reports and over 230 indirect public health field staff for 30 state, territorial, local health department and city jurisdictions for a \$45mil Cooperative Agreement with CDC.
- Created systems, processes, and infrastructure to support the immediate implementation of the emergency response and urgent demands of the grant, while ensuring consistent, high-quality project management, including oversight of MOA/MOU and grant certification, travel requests, and recruitment, onboarding, and HR/personnel management.

Project Manager

2019 – 2020

- Managed 18 opioid-related federally funded initiatives working with large health system emergency departments (EDs), local health departments (LHDs), federally qualified health centers (FQHCs), the state coroner's association, marketing firms, and pharmacies. Responsible for CDC performance monitoring, compliance and program reporting.
- Audited funding allocations, encumbrances, expensing, and payments and balanced a \$5.8M grant budget; resolving an undiscovered under-allocation of \$116,734 and correcting nearly \$200k of additional errors within 3 months of hire.
- Bureau subject matter expert on treatment finder platforms, RX disposal and comprehensive clinical care programs.

Self-Employed

2015 – Present

Consultant

- Provide consulting services to private medical practices and nonprofits in areas such as:
 - Drafting and facilitating incorporation and IRS paperwork to establish nonprofits,
 - Strategic Planning & Compliance,
 - Needs Assessments, e.g. hospital resource capacity,
 - Operations, payroll, compliance, HR etc.,
 - Grant writing, editing, and annual report reviewing,
 - Branding, web design, development, and social marketing
 - Audience-centered content creation, e.g. patient education materials.

University of Florida

2020

Expert Validity Reviewer

- Assisted in validating the disability assessment tool used by the state Agency for Persons with Disability.
- Provided expert and self-advocacy feedback for face and content validity on all 7 domains of the NG-QSI Protocol.

Ohio State Department of Health

2020

Program Administrator II

Columbus, OH

- Designed programs, set project implementation framework, drafted Request for Proposals, evaluated, and awarded \$7.9M in federal funding and \$525k of state funding for Emergency Comprehensive Care (ECC) for opioid misuse and Overdose prevention programs.

SpineHope, Global Spine Outreach & Butterfly Foundation**2009 – 2015**

Executive Director

2014 – 2015

- Coordinated logistics for clinical/surgical programs in seven countries around the globe.
- Handled inventory and global shipping of biologics, medical equipment, and implants.
- Formulated strategic nonprofit development and spearheaded fundraising and grant writing.
- Pioneered data collection protocols, clinical research, and medical patient record keeping for over 300 patients.
- Recruited and managed volunteer teams up to 32 medical professionals on quarterly medical trips.
- Organized regional and national conferences and summits for medical grand rounds and international collaboration.
- Maintained stakeholder engagement with donors, partners, medical providers in ortho, spine and neurosurgery.
- Managed pre-departure logistics, i.e. hotel, flight, visas, abstracts, travel insurance, vaccine requirements etc.
- Operated as an in-country coordinator for pre-operative testing, surgery scheduling, and clinical research for upwards of 35 patients per medical trip.
- Administrative lead on patient record and follow-up for over 300 patients annually.
- Supported staff through direct translation and liaising between local & visiting professionals.

Logistician and Mission Coordinator: *Nicaragua, Costa Rica & Poland*

2012 – 2014

Clinical Researcher and Patient/Family Relations: *China & Colombia*

2010 – 2012

Volunteer and Medical Translator: *Dominican Republic & Vietnam*

2009 – 2012

Open Doors Family Medical Center

2010 – 2011

Patient Advocate

Ossining, NY

- Collaborated with providers to administer one-on-one educational sessions with patients of chronic diseases.
- Assessed patient eligibility for state-funded cancer screening programs and social services.
- Led bilingual prenatal classes and ran in-service training to fellow staff on infectious diseases.

Hospital for Special Surgery

2009 – 2010

Research Coordinator

New York, NY

- Assembled longitudinal quantitative data analyzing quality of life outcomes for one of the largest cohorts in the nation.
- Formulated new data entry and storing methods that yielded 50% improvement in productivity.
- Authored first Spanish translated version of the study's 22-page survey tool.

ACADEMIC EXPERIENCE

Johns Hopkins Center for Talented Youth	2011
Dean of Residential Life	Kowloon, Hong Kong
<ul style="list-style-type: none">Supervised a team of 12 residential assistants and 1 senior residential assistant.Coordinated day-to-day operations of the residential and recreational programming for close to 300 6-8th grade students, including campus housing, camp orientation, work schedules, supply purchasing, filed trip logistics.Served as a bridge between resident assistants and administrators, leading daily staff meetings, addressing issues promptly and with professionalism, managing inventory, and conducting staff evaluations.	
Senior Resident Assistant: <i>Kowloon, Hong Kong</i>	2010
Senior Resident Assistant: <i>Madrid, Spain</i>	2009
Resident Assistant: <i>Maryland, USA</i>	2008
Integrative Medicine Center	2008 – 2009
Pharmacy Attendant	Ithaca, NY
<ul style="list-style-type: none">Worked as a pharmacy and clerical assistant in acupuncture practice. Maintained and organized the herbal pharmacy and also mixed and filled herbal supplements under supervision of the practitioner.	

PROFESSIONAL AFFILIATIONS

Kansas Wildlife Federation (KWF) , <i>Board Member & Northeast Regional Director</i>	2021 – Present
American Public Health Association (APHA) , <i>Member & Abstract Reviewer</i>	2016 – Present
Rhode Island Public Health Association (RIPHA) , <i>Ex Officio Board Member</i>	2016 – Present
Association for Public Policy Analysis and Management (APPAM)	2017 – 2019
Brown University Campus Access Advisory Committee	2016 – 2018

CONFERENCES & SPEAKING ENGAGEMENTS

Mad POW	
<ul style="list-style-type: none">Health Experience Design Conference – <i>Speaker</i><ul style="list-style-type: none">Presented on the experience of health with apparel through the lens of accessibility.	2018
Syracuse University	
<ul style="list-style-type: none">NAGPS Graduate Research Methods Forum – <i>Panelist & Poster Presenter</i><ul style="list-style-type: none">Presented GIS Mapping research on the correlation between health sites and malaria incidence.	2017
Ithaca College	
<ul style="list-style-type: none">James J. Whalen Academic Symposium – <i>Presenter</i><ul style="list-style-type: none">Presented qualitative research findings on worksite wellness.	2008

TECHNICAL SKILLS

Data: ArcGIS, SPSS, STATA, Tableau, REDCap, Qualtrics, Illume, NVivo, Vensim, PS Reporter, Crystal Reports
CMS/Project Management: HubSpot, Salesforce, SharePoint, Slack, Dropbox, Smartsheet, NetSuite, Spekit, Concur
Clinical Software: Epic, Athena, Meditech, Patterson Eaglesoft, ePACES, CliniC, Clinstar, EClinicalWorks (EcW), Catalyst
Web/Development: Dreamweaver, Basic HTML, Joomla, WordPress, Elementary Arduino, Python, and SQL, Squarespace

CERTIFICATIONS

National Board of Public Health Examiners – Certified in Public Health (CPH)	2022
Project Management Institute – Certified Project Management Professional (PMP)	2019
Brown University – Geographic Information Systems (GIS) S4 Fellow	2015
Oxford Seminars – 100-hour Certificate (TESOL, TESL, TEFL)	2012
North Shore Hospital – Peer AIDS Education Certificate	2005

EDUCATION

Brown University	
Master of Public Affairs (M.P.A) <i>Global Policy</i>	2018
Master of Public Health (M.P.H.) <i>Global Health</i>	2017
Ithaca College	
Bachelor of Science (B.S) <i>Community Health Education, Global Health</i>	2009